

Community Heroes FAQs

Eligibility

Who is eligible for the 50 cent per gallon fuel discount? Who is considered a local hero?

BP and Amoco are currently honoring those on the front lines, first responders, doctors, nurses, and hospital workers as a thank you for their service to their community.

I am a police officer, firefighter, EMT, doctor, nurse or hospital worker, how do I get a discount on fuel?

Visit <https://hosted-pages.id.me/offers/bp> and simply follow the instructions to verify your community status with our partner ID.me. You will then be able to obtain your 50 cent per gallon discount code to use on your next fuel purchase at BP and Amoco.

I am not a first responder, doctor, nurse or hospital worker can I still get the 50c discount on fuel?

Currently, we are only offering the 50c fuel discounts for first responders, doctors, nurses or hospital workers. However, you can join BPme Rewards, our free loyalty program, by downloading BPme in the app store. With BPme Rewards, you will can get 5c off every gallon, every time.

I am a hospital staff member, what email address should I use?

If you are a hospital staff member, be sure to use hospital email address.

I am a doctor/nurse at a hospital. How should I identity on ID.me?

Select doctor or nurse rather than hospital staff member.

Who are eligible nurses?

ID.me verifies the following under nurse: Advanced Registered Nurse Practitioner (ARNP), Registered Nurse (RN), Licensed Practical Nurse (PM/LPN), Advanced Practice Registered Nurse (APRN), Certified Registered Nurse Anaesthetist (CRNA), Certified Clinical Nurse Specialist (CNS), Certified Nursing Assistant, Certified Nurse Midwife, Certified Nurse Practitioner

Who are eligible doctors?

ID.me verifies anyone that holds an Individual (Type 1) National Provider Identifier (NPI) under doctor. Examples of the occupations ID.me can verify are: Physicians, Nurse Practitioners, Physician Assistants, Qualified Psychologist, Pharmacists

Who are eligible first respodner?

ID.me verifies law enforcement officers, Firefighters and emergency medical technicians (EMT) as first responders.

Who are eligible hospital workers?

ID.me verifies anyone who works at the hospitals listed here: <https://healthdata.gov/dataset/hospital-general-information>

I am a police officer, firefighter, EMT, doctor, nurse or hospital worker, but ID.me could not verify me and did not provide a code. How can I get one?

If ID.me is not able to verify you successfully, you will receive a message while on the ID.me page that guides you down the correct path to verify. If you are still experiencing issues with validation please reach out to help@id.me.

I am a police officer, firefighter, EMT, doctor, nurse or hospital worker, but I don't want to verify my status with ID.me, can I still get the discount?

We are asking all eligible first responders, doctors, nurses and hospital workers to validate their community status to receive their cents per gallon discount.

I am a police officer, firefighter, EMT, doctor, nurse or hospital worker, but I don't want to provide my social security number on ID.me.

We have partnered with ID.me to verify eligibility for this offer. ID.me may require sensitive pieces of information to verify. This information is strictly used for verification and fraud prevention purposes to audit and ensure your eligibility. ID.me does not use this information for marketing or re-targeting purposes.

Can I get a code to share with my local first responder, doctor, nurse or hospital worker?

No, rewards are non-transferable. First responders, doctors, nurses or hospital workers must complete the ID.me form themselves. However, if you want to spread the word on this offer, please feel free to share the link [BP.com/localheroes](https://bp.com/localheroes) directly with your network or via social media to spread awareness.

I am considered an essential worker; can I qualify for the discount?

Thank you for serving the community! At this time, we are focusing our offer on verified first responders, hospital staff, nurses and doctors. We are constantly evaluating our offers. While this program is in support of healthcare and first responders, we also have our BPme Rewards program that can give you 5c off every gallon, every purchase.

Does this offer work at BP owned ampm/ARCO stations?

No. This offer is only valid at participating BP and Amoco sites.

Redemption

Do the codes expire?

Yes, discount codes issued prior to 4/8/2020 11:59PM expire on 6/30/2020. Discount codes issued after 4/9/2020 12:00AM expire on 5/31/2020.

Can a code be used multiple times?

No, each code is single use only.

Can I just get the cash value of this offer?

No, we cannot offer cash back or cash value.

Can I stack this reward with other BP loyalty programs (Kroger, BPme, BP Visa, Cash vs. credit, or car wash)?

No, this reward may not be combined with other discounts, offers or promotions, or with BPme Rewards, BP Visa Credit Card or BP Credit Card rewards.

I received my code, but how do I redeem it at the pump?

1. Press cancel, rewards or loyalty id on the dispenser screen
2. Enter your discount code
3. Press enter
4. Follow prompts on screen

If you don't see one of the prompts above on your dispenser screen, follow the instructions at your site on how to enter rewards at the pump. Codes can also be entered inside the store by pressing the Loyalty ID key on the PIN pad, entering your discount code and pressing enter. You must enter the discount code and pay before you fuel. If you are still having trouble with redemption, please call the consumer help desk at 1 800 333 3991.

Do I need to show an id for the discount on fuel?

- No, just visit [BP.com/localheroes](https://bp.com/localheroes) and simply follow the instructions to verify your community status with our partner ID.me and then you will be able to obtain your 50 cent per gallon discount code to use on your next fuel purchase at BP and Amoco